

## Meeting of the Minds 2018

Day 1 October 4<sup>th</sup>, 2018

7:30 am	<i>Breakfast and Registration opens</i>
8:25 am	<i>Welcome</i> - Viona Latschaw, Director, Project Help Program, Washington State Labor Council, AFL-CIO
8:30 am – 8:50 am	<i>Opening Address</i> , Jeff Johnson, President, Washington State Labor Council, AFL-CIO Joel Sacks, Director, Department of Labor & Industries
8:50 am – 9:50 am	<i>Serving Our Workers with Catastrophic Injuries:</i> <u><i>The L&amp;I Team;</i></u> Barbara Burchell Braid, MSN, RN: Clinical Nurse Specialist LaDonna Gehlhaar, Industrial Insurance Supervisor, Catastrophic and Unit 3 Mark Goodwin, Claims Administration Operations Manager Liz Bonson, MD, MPH; Associate Medical Director <u><i>Harborview Team;</i></u> Carol Egan-Davis, MSW MHA, Health Services Manager Kate Rohrer, PT, Director of Rehab Services - Outpatient
9:50 am – 10:00 am	<i>Break</i> (Door Price)
10:00 am – 11:00 am	<i>BIIA Significant Decisions/Appellate Law Updates/Hanford</i> Mark Jaffe, Assistant Chief Industrial Insurance Judge, BIIA
11:00 am – 12:00 pm	<i>Calculating Benefits</i> Knowrasa T. Patrick, Assistant Chief Industrial Appeals Judge, BIIA
12:00 pm – 1:00 pm	Lunch
1:00 pm – 1:30 pm	<i>Self-Insurance 2018-2019 Audit Plan</i> Brian A.P. Schmidlkofer; Compliance Operations Manager for Self Insurance, Department of Labor & Industries
1:30 pm – 2:30 pm	<i>Penalties for SIE Adjudication Delays; Making Sense of Unreasonable Delay</i> Lynn D.W. Hendrickson, Assistant Chief Industrial Appeals Judge, BIIA
2:30 pm – 2:45 pm	<i>Break</i> (Door Prize)
2:45 pm – 3:45 pm	<i>Vocational Recovery, Ending Bureau Genic Disability</i> Erich Hahn, Return-to-Work Systems Analyst, Department of Labor & Industries Wayne Shatto, Return-to-Work Data Manager, Department of Labor & Industries
3:45 pm – 4:45 pm	<i>Stopping Fraud &amp; Abuse in Workers' Compensation</i> H. Randy Littlefield, Chief of Investigations Department of Labor & Industries
4:45 pm	<i>Closing</i>

## Meeting of the Minds 2018

Day 2 October 5<sup>th</sup>, 2018

- 7:30 am *Breakfast and Registration Opens*
- 7:55 Start *Welcome* - Viona Latschaw, Director, Project Help Program, Washington State Labor Council, AFL-CIO
- 8:00 am – 8:15 am *Opening Address*; Lynne Dodson, Secretary Treasurer, Washington State Labor Council, AFL-CIO
- 8:15 am – 9:15 am *Panel – Strategies to Improve Communication and Understanding the Claim Process for LEP customers*  
Moderator, Jessica Gallardo, Project Help Bilingual Specialist, Washington State Labor Council AFL-CIO  
Lori Evans, Ltd. English Proficiency Manager, Ins. Svs., Department of Labor & Industries  
Perla Gamboa, Web & Comm. Services – Language Access, Department of Labor & Industries
- 9:15 am – 9:30 am *Break (Door Prize)*
- 9:30 am – 10:30 am *You Think You've Seen It, But Have You? Interactive Claim Scenarios*  
Viona Latschaw, Director, Project Help Program, Washington State Labor Council, AFL-CIO  
Cherie Wagaman, Outreach Specialist/Project Help Liaison, Department of Labor & Industries
- 10:30 am – 11:30 pm *Top Ten Things to Know About Industrial Insurance Appeals*  
Brian Watkins, Assistant Chief Industrial Appeals Judge, BIIA
- 11:30 pm – 12:00 pm *Lunch*
- 12:00 pm – 1:00 pm *Occupational Hearing Loss Claims and Related Services*  
LaDonna Gehlhaar, Industrial Insurance Supervisor, Catastrophic and Unit 3
- 1:00 pm – 2:30 pm *You Be the Judge (Mock Trial)*  
Moderator, Lynn D.W. Hendrickson, Assistant Chief Industrial Appeals Judge, BIIA  
Cheryl Carlson, Assistant Chief Industrial Appeals Judge, BIIA  
Holly Kessler, Mediation/Review Judge, BIIA  
William Andrew Myers, Hearing Judge, BIIA
- 2:30 pm – 2:35 pm *Closing, Evaluations and Certificates*

Opeiu8/afl-cio 8/2/18

Agenda is subject to change