



# Project Help

## What We Do

Provide free assistance and resources for Washington State Workers' Compensation

## Staff

Viona Latschaw –  
Project Help Director

Kathy Petruzzelli –  
Project Help  
Sr. Claims Specialist

Jessica Gallardo –  
Project Help Bilingual  
Claims Specialist

## Contact Us

*Project Help*

1-800-255-9752

[www.ProjectHelpWA.com](http://www.ProjectHelpWA.com)

Email via website

OPEIU8/AFI-CIO



## About

Project Help is a free non-profit program created in 1986. In 1990, Washington State Labor Council, and the Department of Labor Industries created a cooperative partnership.

## Staff

Three full-time staff that provide one-on-one claims assistance, educational workshops and resources on Industrial Insurance, reaching English and Spanish-speaking workforce. Staff offers excellent services to both State-Fund and Self-Insured workers, employers and interested parties. Through non-biased guidance, staff delivers workers' compensation assistance by remaining true to the values of RCW 51 and the principles embedded in this statute.

## Mission

Provide free informational assistance to people who seek help on Washington state industrial insurance claims, provide workshops, trainings and seminars and educate on Industrial Insurance information under RCW, Title 51, and WAC 296-15 for state-fund and self-insurance.

## Goals

- Increase awareness of the claims process & advise of rights and entitlements under the state's workers' compensation laws.
- Successful resolutions of workers' compensation concerns at no cost to all parties through our toll-free hot line.
- Identify/resolve claim matters as quickly as possible to help reduce unnecessary litigation and promote proactive participation.
- Offer Spanish services through education, workshop trainings, educational materials and individual claims assistance.
- Provide & develop customized educational and training events; scheduled upon request.
- Promote and participate in Labor/Management activities.
- Achieve continued growth and providing program services through outreach and networking.

**Simplifying Workers' Compensation**